

Elevating Africa's Potential: Information Management Powered by AI & Cloud

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Burning questions around AI

CEO

How do we leverage AI to stay ahead of the competition? How do we apply AI practically to realise benefits NOW?

CISO

How do we protect data, applications, and identities continuously in the age of AI? What are the ethical behaviours we need to encourage?

CIO

With the talent shortage, how do we automate Level 1 support so limited IT resources can focus on advanced problem solving?



2PB

Amount of data an average enterprise is expected to have across locations by 2023

56%

Of organisational data is captured

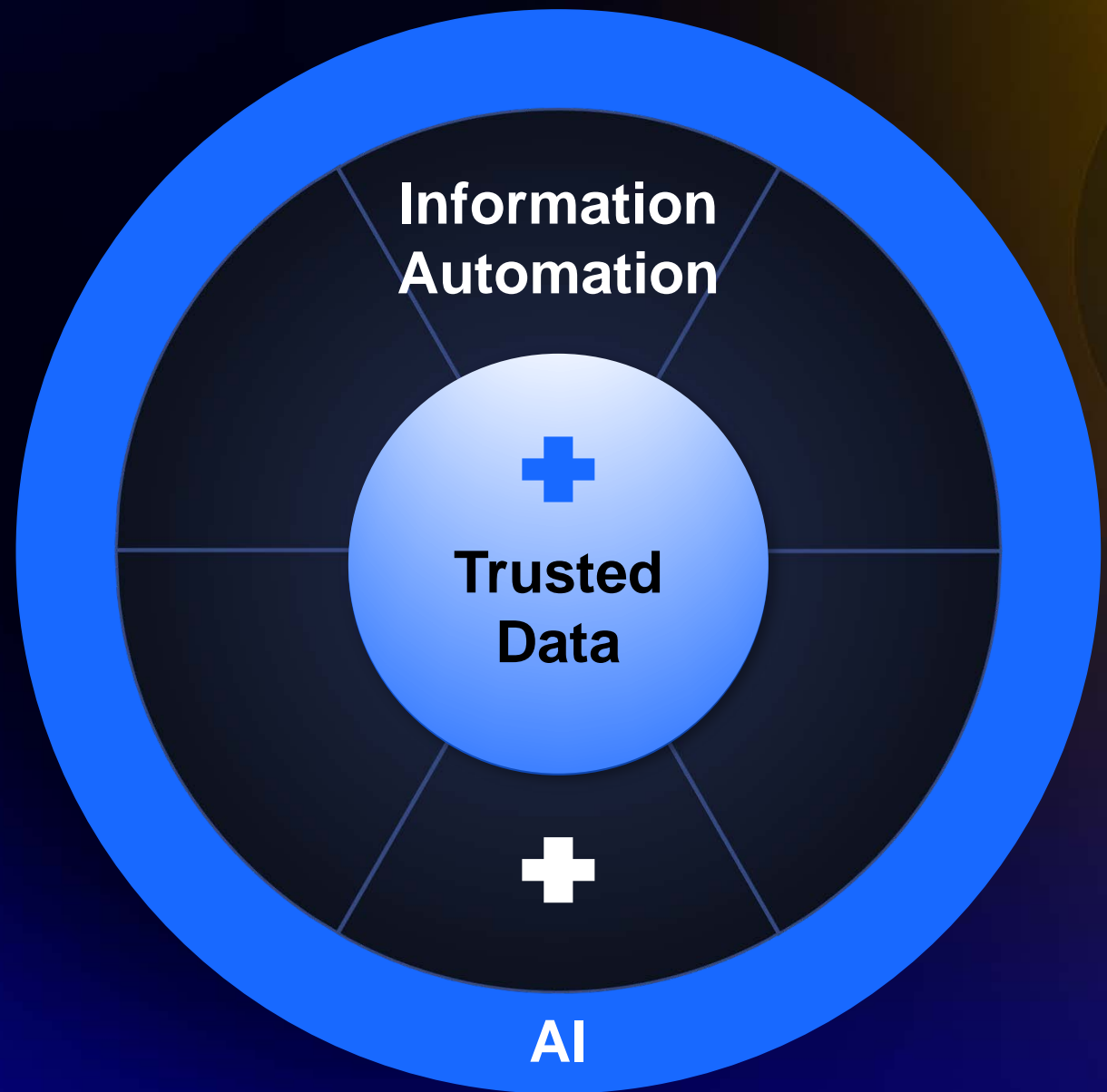
43%

Of that goes unused and un-classified.

Dark Data!

“More than 80% of it will be unstructured” ¹

**Better AI starts
with better
information
management**



AI use cases

Understand



Q&A

Query content in natural language conversations



Summarise

Summarise documents and whole workspaces



Search

Semantic search for related content based on similarity



Translate

Translate documents in desired target languages

Create & Assist



Generate Content

Create new documents with AI-support



Data Sources

Leverage enterprise data Sources (SAP, Salesforce)



Navigate

Guide user to workspaces + relevant content



Assist

Act on behalf of user (e.g. start or process workflows)

Automate



Configure

Business scenarios with metadata and workspaces



Configure

Workflow maps and case scenarios



Agents

Extend LLM with agents that have access to OT data



Code

Aid developers with code generation using Public APIs

With AI
**everything must
change**



Thank you



#DCxShowcase



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