

Hosting



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Hosting is a financially efficient service.
Investment in fixed assets to house business applications is no longer necessary.



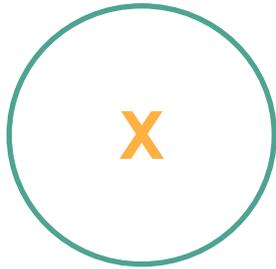
99.999

99.999% availability is guaranteed. Availability is the key metric against which Datacentrix measures the success of our hosting services.



APPS

Applications and websites, email systems, through to dedicated hosting solutions are the enterprise-scale managed hosting services that Datacentrix offers.



X

X-tended services are provided via Datacentrix' managed services offering – covering customised security, backups and more.





Hosting is a smart economic decision. A partnership with the Hosting team at Datacentrix means that you will reduce your exposure to risks, own fewer depreciating assets, while remaining on the leading edge of technology. You will also lower your IT costs and gain access to highly skilled and experienced IT engineers.

Consistent availability is what you need from your hosting service provider. Hosting services from Datacentrix are delivered via class-leading infrastructure. All services are provided with service level agreements. Hosting services are provided with a 99.999% network uptime guarantee. If you select a 'Critical Application Service', Datacentrix will provide you with what is effectively a 100% uptime service level agreement (SLA).

All Hosting offerings may be enhanced through Datacentrix' Managed Services, providing specialised security services (firewalls, patching, anti-virus, intrusion detection), backups, and more.

Our dedicated support team is available 24x7x365 to ensure focused attention, irrespective of the time of day.



What really matters

Consistent availability is the important metric. You need the maximum amount of availability possible. Uptime is the amount of time your services are available for business – for data capturing, viewing, reporting, updating and transacting. In choosing Datacentrix you are guaranteed 99.999% uptime.

This is achieved because at Datacentrix we have our own datacentres, giving us total control over our environment, our networking, and all of the environmental management infrastructure needed to deliver professional services.

How we prevent downtime

At Datacentrix, our hosting facilities are Tier III+ capable, fully redundant datacentres. Everything that's required to maintain the maximum availability possible, including trusted multiple back-ups for all your data, is in place to ensure that your systems are always on and always accessible.

What we do to protect your applications and data

Datacentrix uses some of the most reliable and trusted software tools available to ensure that network security is the most rigorous possible. Datacentrix' hosted applications; systems and data are well protected. Datacentrix makes use of state-of-the-art intrusion detection/prevention practices and toolsets to ensure the protection of your data at all times.

Why choose hosting

Hosting provides cash efficiency and dramatically reduces the need for large capital outlays, freeing up your funds for core business investments.

A Datacentrix Hosting solution is affordable and allows you to manage monthly costs predictably. Our highly customisable, fit for purpose, hosting model allows you to expand and contract your use of IT as your business grows or is optimised.

Upfront investment in new assets is no longer part of the equation, ensuring an accelerated time to value. Take advantage of the latest technologies without hiring the required expertise while reducing your risk.

What to consider when choosing a hosting provider:

- Datacentrix is financially sound and profitable.
- Datacentrix delivers the uptime you need. It is not 'just' an SLA.
- We are continually growing, expanding and upgrading our infrastructure.
- We offer a wide range of hosting services designed to meet the requirements of the modern enterprise.
- We provide you with access to experts in the fields of network engineering, virtualisation and storage.

Datacentrix' Hosting facilities

IaaS and PaaS also allow for scalability when additional workloads need to be accommodated or scaled down.

Management	Redundant and secure	Location
<ul style="list-style-type: none"> ➤ State-of-the-art Network Operations Centre ➤ State-of-the-art logical security ➤ Automated climate control ➤ Automated fire management ➤ 24x7x365 management service 	<ul style="list-style-type: none"> ➤ Dual power redundancy ➤ High connectivity ➤ Network 100% redundant ➤ Biometric access control ➤ Physical security: monitored environment ➤ Physical security: guards patrolling 	<ul style="list-style-type: none"> ➤ Midrand: stable, low incidence of natural disasters

Technical data: Datacentre

Specification	Datacentrix
Services hosted	ERP, MES, accounting, productivity tools, process automation, transactional systems, messaging, unified communications solutions, websites and many more
Power	Dual source, fully redundant
Fire management	Novec 1230
Climate control	Dual water cooled
Network	Metro Ethernet, MPLS
Network Operations Centre	24x7x365, certified personnel, CCIE, CCDE, HP ASE
Security	Guards, access control, biometrics, CCTV
Carrier connectivity	Telkom, MTN, Vodacom, Neotel
Intrusion prevention (hacking)	McAfee
Anti-virus systems	McAfee
Network management	Entuity Eye of the Storm, Cisco Works, HP Network Management Centre
Skills and certifications	Microsoft: MCSE; Cisco: CCNP, CCNA; Citrix: CCEE, CCIA; HP: ASE
IBM certifications	IBM Storage, IBM Mainframe and zOS/zVM, IBM Pureflex, IBM Power, Actifio solutions
Additional features	Datacentre high availability, DR option
Datacentres	Tier III+ capable

About Datacentrix

Datacentrix is a complete ICT systems integrator, providing solutions and services across the full information value chain to its customers. The company uses leading technologies to drive customer business strategies, unlocking efficiencies and empowering meaningful business insight.

Our most valuable assets are captured in the minds and spirit of our people. Every person at Datacentrix is a critical part of our service delivery model and our strategy for generating sustainable value for our customers and stakeholders.

We value partnerships and go the distance to establish trusting, lasting customer and stakeholder relations. Our longstanding affiliations and accreditations with our technology partners enable direct access to technology using the shortest channels.

It's our passion for excellence that drives our innovative and flexible solution design. Datacentrix' value-driven strategy and proven execution capability reinforce its position as one of the top ICT players in the local market.

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