Privacy Policy

For purposes of this Datacentrix Privacy Policy, "Datacentrix" shall mean Datacentrix Holdings (Pty) Ltd and all of its subsidiaries. Please note that this Privacy Policy does not apply to information that we handle on behalf of our clients in our role as a service provider. Such information is governed by the terms of the applicable client agreement, rather than by this Privacy Policy.

Data Protection

Thank you for visiting this website. Datacentrix places great importance on data security and data protection. Protecting personal rights is integral to our corporate culture and built into our services and products. We respect the safety of your personal data. Datacentrix continuously works to improve data security measures to protect you and your privacy. This data protection statement explains what type of information we record when you visit our website, and how we use it. The statement does not apply to websites run by companies that are not part of Datacentrix, but who may provide a link to this or any other Datacentrix website.

Collection and use of personal information

Personal Information includes information we collect automatically when you visit our website.

Our web server temporarily records the following information for system security purposes: the domain name or IP address of the computer requesting access, the access date, the client's file request (file name and URL), the HTTP response code, and the website you are visiting from, and the number of bytes transferred over the connection. We may save some information in the form of cookies on your PC. A cookie is a piece of information that a website can send to your browser and save on your system. Cookies do not give us access to your system or your personal data. Please note that standard browser settings allow the use of cookies. If you do not want to allow the use of cookies, you can disable this option in your browser. We use cookies exclusively to tailor our website to your preferences. We do not collect personal data such as your name, address, phone number, or email address unless you provide this information voluntarily, for example as part of an information request, a competition, a job application, or a request for information about an open position, etc. Personal data collected when visiting Datacentrix' website is only used in accordance with the legal requirements applicable in the Republic of South Africa.

Use and transfer of this personal data

We use your personal data only for the purpose of technical website administration and to meet your wishes and requirements, and solely for the specified purpose. Only with your express consent do we use the data for product-related surveys or marketing purposes, and even then, only to the extent necessary for the specific instance. We only disclose data to official agencies if required by law. Our employees are required to maintain strict confidentiality.

We may disclose personal information to third parties if required for legal reasons.

Freedom of information

Please send a request in writing to Datacentrix if you would like to know what personal data (e.g. name, address, etc.) we have stored about you.

Security

We take all reasonable and appropriate measures to keep your personal information secure. However, we cannot guarantee the absolute security of it. We back up all your personal information on a regular basis. Our website is hosted on a secure server and uses stringent security measures in order to protect your personal data saved by us against unauthorised access and misuse.

Retention

We will only retain your personal information for as long as necessary.

Contacts

Please direct any questions, suggestions, or specific requests to change, freeze or delete your personal data to the marketing department at Datacentrix by emailing: dataprivacy@datacentrix.co.za
For more information, please visit www.datacentrix.co.za