

Datacentrix cloud update

Planned transition for August 2021

Dear valued Client,

Datacentrix will be transitioning our cloud customers to a VMware-powered cloud platform that will be hosted in our facilities in Teraco – Africa's most interconnected datacentre hub – during August 2021.

Rationale

The powerful multi-cloud datacentre model is all about leveraging Hybrid IT to define the customer experience and to deliver a modern cloud experience for all your apps and data, everywhere (across datacentres, multi-clouds and edges).

The collaborative services will drive flexibility and capability into both private and public cloud environments and will provide you with:



<p>Environment A new computing and storage environment powered by HPE GreenLake.</p>	<p>Intelligence Data insights to better manage capacity, performance, compliance and cost.</p>	<p>Availability Enhanced availability and resiliency across Teraco's Tier 3 datacentres.</p>	<p>Features Improved features across self-service, reporting, billing, security, compliance and subscription management capabilities.</p>
<p>Cloud Exchange Easier access to Teraco's Africa Cloud Exchange. As a Partner Edge Provider to all hyperscalers, Datacentrix can facilitate connectivity to the Exchange.</p>	<p>Interconnectivity Interconnectivity into and out of over 250 network providers. Datacentrix can connect you from almost anywhere to anywhere. We have extensive experience in connectivity solutions through our wholly owned subsidiary, eNetworks, with a 20 year track record in industry-leading network design, implementation, and ISP services, including end-to-end service management.</p>		

Enhanced performance, security and compliance
Dedicated cloud services will be available on the new platform, providing customers with the exclusive use of computing resources of an entire physical host, enhancing both computing isolation and performance, particularly key to critical workloads, while retaining typical public cloud resiliency.

As computing resources are physically isolated at the host level, this will also mean higher security as well meeting compliance requirements more easily.

Most importantly, Dedicated Cloud Hosts allow customers to retain and reuse any existing socket, CPU, and VMware software licenses.

The migration

The migration to the new Datacentrix cloud platform will be managed seamlessly by a team of cloud experts during August 2021. In most cases, the migration will allow for no downtime (workload dependent).

Our team will be in contact with you over the next few weeks to start planning your migration journey.

The significance of the Datacentrix-Teraco alliance

Datacentrix has formed a strategic alliance with Teraco to bring scalable services to our customers. We have migrated our own infrastructure into their data centres and have combined our technical expertise and systems integration capabilities with Teraco's infrastructure power to provide modern infrastructure that is priced locally, making it affordable to businesses in Africa.

<p>Resilient and highly flexible</p>	<p>Scalable as network strategies evolve</p>	<p>Provides fast and secure inter-connectivity</p>	<p>Connects to hyperscalers effectively</p>
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The offering has come at a great time for South African enterprises that now have even more choice with regards to cloud offerings. Enterprises will benefit from the flexibility of the cloud while leveraging the Teraco data centre and interconnection platform that provides enterprises with cost effective and secure interconnections to dense ecosystems and cloud-on-ramps. **Jan Hnizdo, Teraco CEO**

A customer-centric IT approach

Datacentrix has built a fully customisable Hybrid cloud environment according to the best global practices. It touches on every point of the cloud journey and leverages the company's collective expertise across the Technology Solutions, Managed Services and Digital Business Solutions competency areas. The company's strategy has resulted in Datacentrix achieving some of the top certifications with our technology partners.

[Find out more >>](#)

From IT today to the business of the future

Datacentrix has a proven track record in technology integration, infrastructure monitoring, cybersecurity threat mitigation, data protection and management, governance and risk frameworks and so much more.

We drive client business through flexible service levels that suit individual needs and budgets. We can help you develop a digitalisation roadmap and address your business priorities to achieve competitive edge and futureproof your business.

Contact

Should you have any immediate questions please contact your account manager or reply to this communication.

We are looking forward to helping you achieve the business of the future.

Regards

Ahmed Mahomed
CEO

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