

Datacentrix Holdings Limited  
Incorporated in the Republic of South Africa  
(Registration number: 1998/006413/06)  
Share code: DCT  
ISIN: ZAE000016051  
("Datacentrix")

## Careers @ Datacentrix

### Job Title: Support Engineer TSDS

### Location: Cape Town

Provide 1st and 2nd line Citrix support

### Primary Role Accountabilities:

- Support Citrix Virtual Apps and Desktops
- Support Citrix Application Delivery Controllers
- Support Citrix DaaS
- Proactive Citrix support via Goliath monitoring
- Proactive analysis and reporting on Citrix system health
- Patch management of Citrix systems
- Assist with escalations from 1st and 2nd line support.

### Critical Requirements - Skills, Experience & Qualifications:

- Matric Qualification • CCA-V or similar
- At least 5 + years' supporting Citrix in a senior position
- Experience supporting either Hyper-V, VMware or Nutanix AHV
- Good understanding of Citrix and Microsoft server infrastructure
- Ability to identify and understand problems, and find suitable solutions
- Conscious of delivering solutions on time
- Ability to clearly articulate problems and solutions with the technical team
- Self-managed

### Additional:

- Please note that further checks will be conducted once the candidates are shortlisted (i.e. credit check; SA fraud check; ID verification; academic verification; criminal check).
- Please ensure you provide an updated CV and updated certified qualifications including a certified copy of your ID.

Datacentrix is an equal opportunity employer and in filling this vacant position, preference will be given to candidates from Previously Disadvantaged Backgrounds in terms of the Employment Equity Act and practice

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