

Datacentrix Holdings Limited  
Incorporated in the Republic of South Africa  
(Registration number: 1998/006413/06)  
Share code: DCT  
ISIN: ZAE000016051  
("Datacentrix")

## Careers @ Datacentrix

**Job Title: Support Engineer**

**Location: Cape Town**

The role will be based in Pretoria and will report to the SLM. To provide onsite Desktop and related support.

### Primary role accountabilities:

- Portable Hand Held and printer support to +- 25 Reps.
- Desktop / Laptop / network and Printer support.
- Application trouble-shooting / support.
- Facilitate management of printers.
- Liaise with external resources.
- Provide assistance with AV / VC equipment.
- Occasional overtime when required.

### Critical requirements - skills, experience and qualifications:

- Matric or Grade 12 Essential
- A+ or N+ / MCSE or studying towards an IT Qualification.
- Proficient in Windows 7 / 10, Windows server (Active Directory) and MS-Office suite.
- Excellent Communication and Interpersonal skills.
- Must be able to work independently.
- Must be able to cope under pressure.
- Must be punctual, disciplined and dedicated to effectively execute job requirements keeping in mind INTERIOR and EXTERIOR HR and IT policies in place.

#### 1.1 Additional:

- Previously disadvantaged individual will also be considered.
- Professional and customer centric.
- Well spoken with good telephone and email etiquette.
- Own transport and driver's licence.
- Cleared KROLL (credit and criminal) record checks.

## 1.2 Additional:

- Please note that further checks will be conducted once the candidates are shortlisted (i.e. SA fraud check; ID verification; academic verification; criminal check).
- Please ensure you provide an updated CV and updated certified qualifications including a certified copy of your ID.
- Appointment is subject to conclusion of positive outcomes on these checks

## Contact

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