

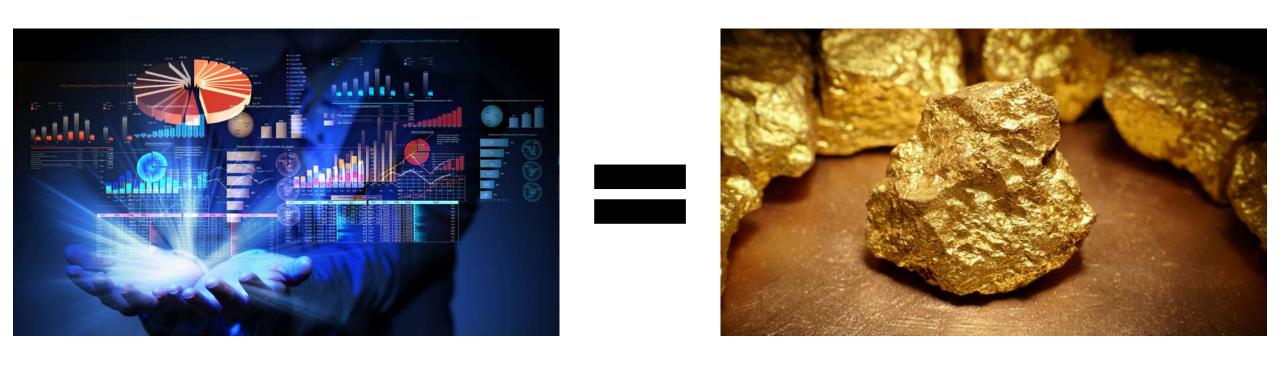


ManageEngine

Monitoring and the Power of Analytics

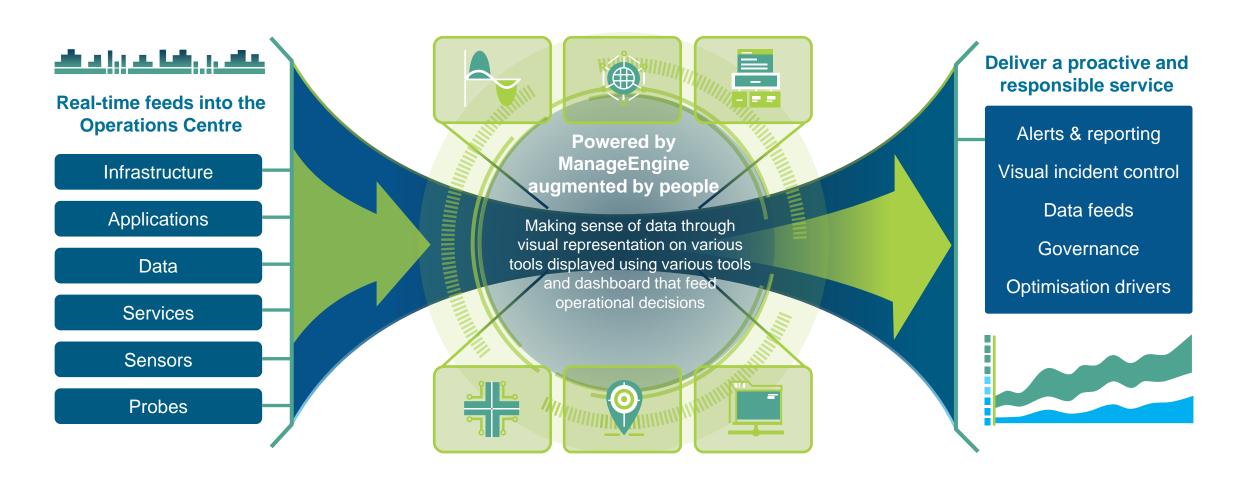
Stiaan De Waal, Business Development Manager Africa Region at ManageEngine & Brian Smith, Managed Services Business Unit Manager at Datacentrix

Real-time data is the GOLD for business today



Waiting for reports or data puts your business on the back foot

Monitoring Operations Centre





Datacentrix 24x7 Monitoring Services

Trusted by over 10,000
Brands Worldwide

Over **30,000**

Active Users

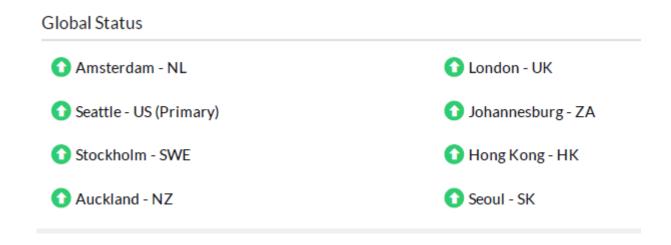
Monitoring from 100+
Global Locations





Customer Websites

- 9 Customers at the indaba today
- We monitored their websites in the public domain
- Only for 2 days
- Agent less and setup was 5 min
- From 8 locations over the world



Websites Stats

3 of the 9 customers sites was down

Availability and Response Time by Location

■ DNS Time ■ Connection Time ■ SSL Handshake Time ■ First Byte Time ■ Download Time

Location	Availability (%)	Down Duration	Downtimes	Last Downtime	Response Time (Sec(s))
Seattle - US	98.554	1 Hrs 2 Mins	11	Aug 31, 2021 12:57:34 PM	0.35 1.12 396 5.73
Amsterdam - NL	99.923	3 Mins 19 Secs	2	Aug 31, 2021 8:08:32 AM	0.75 5.5 6.76
London - UK	99.923	3 Mins 19 Secs	2	Aug 31, 2021 8:08:32 AM	0.65 527 6.47
Johannesburg - ZA	99.923	3 Mins 19 Secs	2	Aug 31, 2021 8:08:32 AM	087 53 6.3
Stockholm - SWE	99.923	3 Mins 19 Secs	2	Aug 31, 2021 8:08:32 AM	03 0.67 5.18 6.37
Hong Kong - HK	99.79	9 Mins 3 Secs	3	Aug 31, 2021 1:02:54 PM	062 1.18 5.69 7.86
Auckland - NZ	99.79	9 Mins 3 Secs	3	Aug 31, 2021 1:02:54 PM	07 04 134 567 8.14
Seoul - SK	99.799	8 Mins 41 Secs	3	Aug 31, 2021 8:08:32 AM	081 109 5.55 7.79

