



# Hosting Services

Datacentrix' hosted services utilise the country's first state-of-the-art, energy saving, Tier 4 capable modular data centre infrastructure.

Services are customisable and are available on a plug and play basis. Customers can opt to house and manage their own hardware in one of Datacentrix' facilities, or consume infrastructure, specifically commissioned for their use. The company has

implemented all the operational and management processes and procedures based on the ITIL disciplines and principles.

Managed services to hosting customers are supported by a dedicated services, consulting and projects management team with the highest technical and business aptitude, helping to drive each customer's unique business strategy.



## These services include:

- Architectural and design services
- Monitoring
- Back-up services
- Storage management
- Service desk
- Application monitoring and control
- Platform support
- Facilities management
- High availability
- Disaster recovery
- Networking
- Security and patch management
- Aggregation of third-party services