DATACENTRIX AND CLIENTS WIN FOUR PAN-AFRICAN OPENTEXT AWARDS

Datacentrix and three of its flagship clients have netted four of the six OpenText Digiruption Indaba awards for 2017. This impressive haul confirms Datacentrix' unparalleled depth of understanding, not only of OpenText's Enterprise Information Management (EIM) tools, but also in integrating OpenText into SAP-based enterprise software.

One of the awards (Go-Live Project of the Year) represents a true world-first. Awarded to Datacentrix client MediClinic, the healthcare provider successfully integrated OpenText Extended ECM and SAP SuccessFactors.

"The solution helped to transform human capital management of MediClinic's over 16,000 staff members, and consolidate record keeping into a single, trusted database," explains Lenore Kerrigan, country sales director: Africa at OpenText.

Secondly, 'Customer of the Year' Award went to Engen, which contracted Datacentrix to implement a Contract Management Solution using SAP OpenText extended ECM. The Engen and Datacentrix teams were able to digitise contracts, eliminate many manual, paper-based processes, reduce risk and provide better visibility into the Engen contract management process.

Thirdly, the 'Customer Ambassador of the Year' Award was handed to Yasir Ahmed, chief director for transport regulation at the Western Cape Department of Transport and Public Works, based on the success the department has over many years with Datacentrix and its EIM solution.

Datacentrix' head of operations: EIM for the Western Cape, Mike Johnson, comments that "the Western Cape Department of Transport and Public Works has been a leading light in enhancing information management in the province. This momentum is now spilling over into other local and provincial structures in the Western Cape."

2017 Pan-African OpenText Awards

Go-Live Project of the Year
Integration of OpenText Extended ECM and SAP SuccessFactors
(Winner: Datacentrix customer, MediClinic)

Customer of the Year
Contract Management Solution using SAP OpenText Extended ECM
(Winner: Datacentrix customer, Engen)

Customer Ambassador of the Year
Enhancement of information management in the Western Cape
(Winner: Datacentrix customer, Yasir Ahmed, chief director for transport regulation at the Western Cape Department of Transport and Public Works)

SAP Solution Enhancement of the Year
Transformation of business operations within Engen and MediClinic
(Winner: Datacentrix)

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From left: Detlev Legler, Vice-President Sales EMEA Emerging Markets; OpenText, Wayne Keys, business development manager at Datacentrix; and Lenore Kerrigan, country sales director: Africa at OpenText

He explains that the Western Cape Government recently extended its EIM agreement, to span multiple departments, covering over 20,000 end-users in total, and touching the lives of millions of South Africans.

And finally, Datacentrix itself was named the winner of the 'SAP Solution Enhancement of the Year' Award – for its work in transforming business operations within Engen and MediClinic.

In giving the award, Kerrigan notes that "Datacentrix has shown tremendous commitment in embracing the OpenText solutions and embarking on extremely challenging implementations, delivering innovative solutions that have helped to solve complex business problems for our customers."

Johnson says success stems from the team's intimate knowledge of OpenText's technology set, matched with a thorough understanding of the client's' business.

"We're able to effectively combine the technology, the professional services, the international expertise and the local support, to create a compelling array of EIM services for our clients."
Mike Johnson, Datacentrix enterprise information management business unit manager in the Western Cape

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We are entering a new era of data capture that will change the way you do business. Contact us to set up a discussion:

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