



Document-centric Collaboration and Workplace Digitisation

In this certificate of specialisation, you will learn how to overcome barriers to effective document-centric collaboration by perfecting these three digital workplace components:

- Information quality – How accurate is the information we use to make business decisions? How objective is it? How believable?
- Information context – How relevant is this information? How much value does it have? How timely is it? How complete is it?
- Information usability – How easy is it to interpret our information? Is it in the right format? How accessible is it? How secure is it?

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