

PGWC named as finalist in esteemed 2009 Open Text GlobalStar Enterprise Awards

The Provincial Government of the Western Cape, Department of Transport and Public Works (PGWC, DTPW) was nominated by Datacentrix and has been selected as a finalist in the 2009 Open Text GlobalStar Enterprise Awards for its implementation of Open Text Livelink Enterprise Content Management (ECM), with the assistance of IT systems, software, hardware and consulting services provider, Datacentrix.

Finalists for this prestigious award are selected on the basis of outstanding efforts through the innovative and successful deployment of ECM solutions. They need to prove that these solutions demonstrate business value, provide a broad deployment scope, as well as emphasise value to end-users and a return on investment.

Each year, 10 finalists are chosen from across the globe and, as a finalist, PGWC, DTPW has been invited to attend Open Text's ECM Conference, Content World, held in Orlando, Florida, from 25 to 30 October this year.

Jan du Plessis, senior manager: monitoring and evaluation, will represent the Department at the conference. During the Content World kick-off ceremony, all finalists will be recognised and the GlobalStar Enterprise Award winners and runners-up announced. The award will then be presented at a special GlobalStar Reception and Awards Ceremony.

"The DTPW implemented Open Text Livelink as the main technology tool being used to drive its ECM campaign," explains Trish Dicks, strategic account manager at Datacentrix. "The PGWC's vision is to reduce and, ultimately over time, remove the majority of physical documentation and paper-based files from its processes. This, in turn, will enable the department to manage its documents and information with increased efficiency and effectiveness to improve service delivery."

The department's ECM project has gained momentum over the past year, with more than a million pages now in Open Text Livelink. "Open Text Livelink is already allowing easier and faster access to electronic documents using powerful search capabilities and lower paper and photocopying costs. Not only this, but multiple users can access the same document at the same time, and version control enables staff to always access the latest version of a document, which eliminates using old or outdated content," explains Dicks.

"Datacentrix would like to take this opportunity to wish the department the best for the upcoming awards and we truly believe that the plethora of benefits it has experienced thus far will stand it in good stead to take top honours," she adds.

Darryl Jacobs, Executive Manager: Corporate Services and Executive Sponsor of the Open Text Livelink ECM Programme at DTPW, states that the strategic value of Open Text Livelink is that it facilitates information and records management as the foundation for good governance. Open Text Livelink has also facilitated the departmental drive to sound environmental awareness through the massive reduction in the use of paper-based documents.

"In addition, the statistics and progress reporting has shown that fewer documents are being misplaced due to less movement of physical documents and that documentation is being processed faster. In essence, Open Text Livelink enables the department to get the right content to the right people at the right time," he concludes.

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