

Datacentrix Holdings Limited
Incorporated in the Republic of South Africa
(Registration number: 1998/006413/06)
Share code: DCT
ISIN: ZAE000016051
("Datacentrix")

Careers @ Datacentrix

Job Title: Senior Engineer

Location: Cape Town – Traditional (Hardware)

Senior Support Engineer responsible for SAN, Server & Storage installation, maintenance & upgrades.

Primary Role Accountabilities:

- Provide onsite or remote access diagnoses and resolution of server, SAN & other hardware issues/faults
- Provisioning of storage & servers according to guidelines with attention to detail and documentation
- Installation and upgrading of HPE server & SAN hardware & firmware with attention to detail and documentation
- Maintaining and documenting of all work performed as well as strict usage of the call logging systems to ensure open communication with the whole team.
- Willingness to be available and work after hours when necessary to minimize business downtime and resolve issues within maintenance window periods.
- Follow process, policies and procedures as laid out
- Complete proactive reporting on infrastructure

Critical Requirements - Skills, Experience & Qualifications:

- Matric or Grade 12 Essential Requirement
- Post Matric IT Qualification Beneficial (National Diploma or Degree in IT)
- Minimum 5 years HPE server & SAN hardware support experience.
- Experience configuring & maintaining HPE ML/DL servers, HPE BladeSystems & Synergy
- Experience configuring & maintaining HPE SAN & Storage products – 3PAR, MSA, StoreOnce, StoreVirtual
- Ability to work individually & as a team member
- Excellent communication, problem solving and troubleshooting skills
- Excellent administrative skills
- Have a basic understanding of operating systems and networking.
- Be able to analyse and identify performance related issues
- Valid Drivers Licence and Own reliable vehicle
- Good understanding of server environment
- Ability to identify and understand problems, and find suitable solutions
- Conscious of delivering solutions on time
- Ability to clearly articulate problems and solutions with the technical team
- Self managed

Additional:

- Please note that further checks will be conducted once the candidates are shortlisted (i.e. credit check; SA fraud check; ID verification; academic verification; criminal check).
- Please ensure you provide an updated CV and updated certified qualifications including a
- certified copy of your ID.

Datacentrix is an equal opportunity employer and in filling this vacant position, preference will be given to candidates from Previously Disadvantaged Backgrounds in terms of the Employment Equity Act and practice

Christine Harper
Tel: 021 529 0700
Fax: 021 529 0710
e-mail: [Christine Harper](mailto:Christine.Harper@datacentrix.co.za)