**Serious about performance,** passionate about value

Datacentrix Holdings Limited
Incorporated in the Republic of South Africa
(Registration number: 1998/006413/06)
Share code: DCT
ISIN: ZAE000016051
("Datacentrix")

## Careers @ Datacentrix

**Job Title: Functional Consultant – Digital Business Solution**

**Location: KZN**

As a member of the Technical Services team, the role will provide technical and functional product support focused on OpenText Content Suite Platform (aka Content Lifecycle Management) and includes elements of both BAU operational support and project implementation (installation, configuration and upgrade.)

### Primary Role Accountabilities:

- The role is accountable for the effective technical implementation and support of technologies to our customers as a consultant.
- The position is accountable to both the Project Manager and Service delivery manager for line function and through Project, Program and Operations Management for project delivery.

### Critical Requirements - Skills,  Experience & Qualifications:

- Matric or Grade 12 Essential
- Relevant IT Degree
- Current OpenText certification (Content Server Business Consultant, Content Server
- Administrator, and Archive Server) is required along with the demonstrated ability to practically
- support and troubleshoot existing installations.
- Knowledge of associated products – e.g. Application Governance and Archiving for SharePoint,
- Email Management, OpenText Everywhere, Tempo, Portal, Enterprise Process Services, Web
- Experience Management and Extended ECM would be advantageous.
- It is required that the successful candidate will demonstrate a solid understanding of networking technologies and principles in order to support the technical function of the role– including, but not limited to:
- TCP/IP networking, Directory Services (Active Directory), Virtualisation (VMware and/or
- Hyper-V), database (MS-SQL and/or Oracle) and operating systems (mostly Windows, some
- LINUX).
- The successful candidate will preferably be able to demonstrate a practical understanding of current technology frameworks- principally ITIL and understand the fundamentals of Project Management in order to operate successfully within the environment.
- In addition to technical ability, the successful candidate will be an effective communicator with both colleagues and clients.
- The ability to contribute to both functional teams and multi-disciplinary project teams is required.

- Furthermore, the role requires the ability to create and maintain technical documentation- both internal and client facing.
- Understanding of Highly Available component design
- Ability to design solutions
- Ensure professionalism with client engagements
- Due to the nature of the role, the candidate must be eligible for passing security clearance at
- Government sites.
- Valid Drivers Lince and own reliable vehicle

### Additional:

- Please note that further checks will be conducted once the candidates are shortlisted (i.e. credit check; SA fraud check; ID verifiation; academic verification; criminal check).
- Please ensure you provide an updated CV and updated certified qualifications including a
- certified copy of your ID.

Datacentrix is an equal opportunity employer and in filling this vacant position, preference will be given to candidates from Previously Disadvantaged Backgrounds in terms of the Employment Equity Act and practice

Chrtistine Harper
Tel: 021 529 0700
Fax:  021 529 0710
e-mail: Christine Harper