datacentrix

CONNECTIVITY SERVICES

Enabling digital success

Serious about performance,
passionate about value

e networks
A Datacentrix company

Datacentrix provides specialist advisory services and technical expertise to support business transformation in the ever-changing business and technology environments. By harnessing leading technologies, the company addresses real business needs and drives operational efficiencies that create measurable business value. End-to-end connectivity services are fundamental to achieving digital transformation. Datacentrix' specialist teams and managed services ensure seamless connectivity to bandwidth-intensive applications, cloud services and unified communications.

The company designs and builds network infrastructure using the services of eNetworks, a wholly owned Datacentrix subsidiary and operational business unit within the company. eNetworks is a holder of ICASA IECNS and IECS licences. By remaining telco agnostic, Datacentrix has access to all the connectivity mediums that are available today.

Business benefits

All future technologies are being built on the foundation of software-defined connectivity. These connectivity services equip organisations to provide new services, and to collaborate faster, more effectively, more securely and more cost effectively than ever before. Software-defined connectivity is changing the way businesses operate and the way they consume cloud-based offerings and applications, leading to multiple benefits:

Connectivity services are supported by a resilient and highly available core network that is underpinned by certified best-of-breed products from leading technology partners;

Connectivity services are backed by service level agreements (SLAs), including real-time monitoring and support delivered via the company's national operations centre;
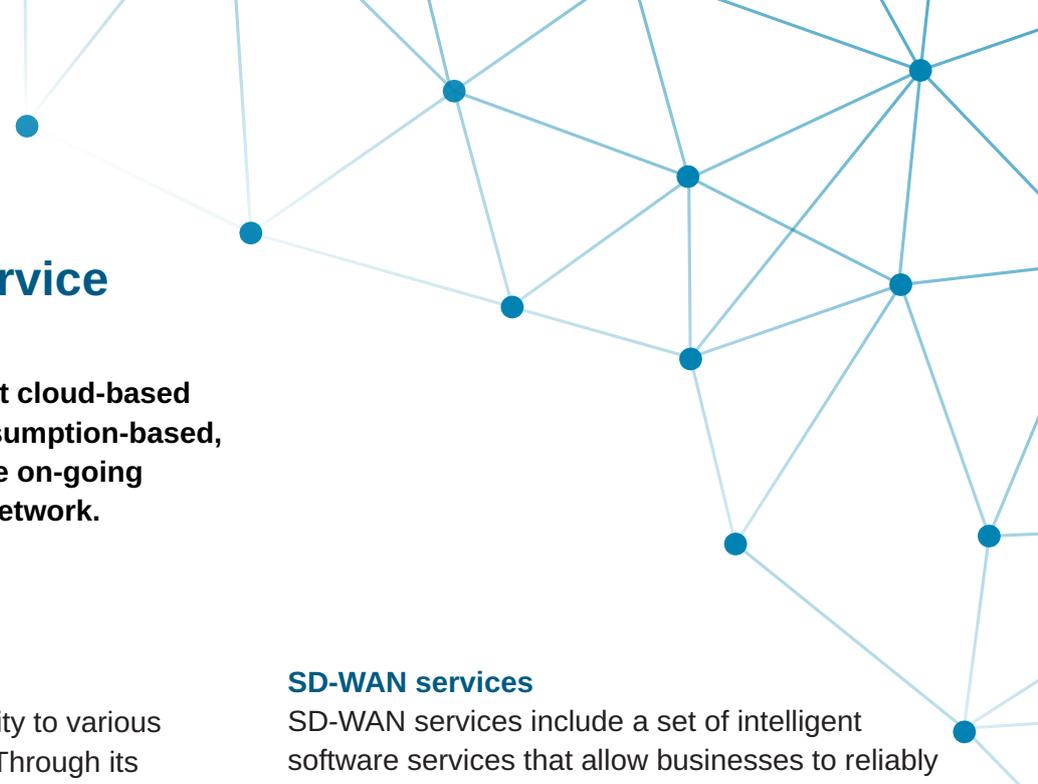
Datacentrix' services enable secure connectivity to private and public cloud providers;

Modern connectivity services significantly reduce costs, increase redundancy, enhance agility and reduce operational complexity; and

The company's telco-independent approach supports a comprehensive African footprint.

Connectivity as a service

Businesses can seamlessly adopt cloud-based solutions using Datacentrix' consumption-based, SLA-driven services to ensure the on-going optimisation and health of their network.

Secure cloud connect services

Datacentrix offers secure connectivity to various public and private cloud providers. Through its robust carrier grade network, the company provides versatile solutions to connect to AWS, Azure, Huawei and Google Cloud platforms.

Enterprise Internet access services

The enterprise Internet access offering delivers the high speed, reliable global connectivity that users expect from an interconnected, digital and mobile environment. Customers can select the most appropriate, guaranteed bandwidth package that best suits their digital requirements.

Carrier services

Datacentrix utilises multiple access mediums in delivering its connectivity services, including fibre; licenced microwave; satellite technologies; 5G; LTE; and APN services. Fully managed services provide 24/7 monitoring and support, affording customers the opportunity to proactively manage their growing demand for high speed bandwidth.

MPLS VPN managed services

End-to-end managed WAN services connect multiple customer sites for secure, reliable inter-branch business application communication. The MPLS VPN connectivity services support different classes of service options, each catering for specific application performance. These services give customers the opportunity to manage and prioritise voice, video and data traffic, improving end user experience and business outcomes.
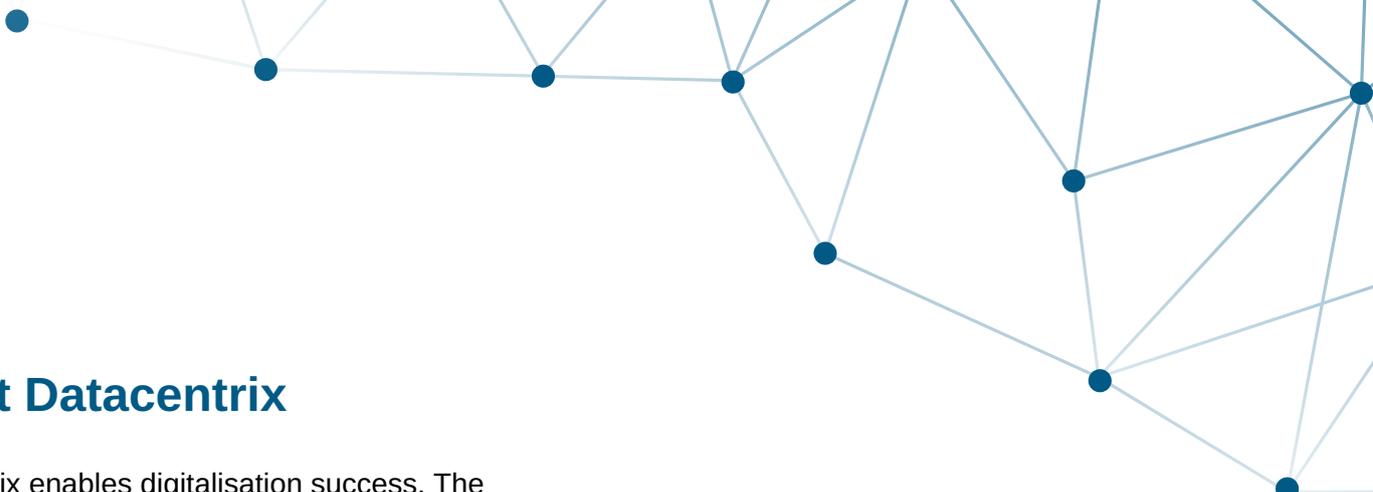
SD-WAN services

SD-WAN services include a set of intelligent software services that allow businesses to reliably and securely connect users, devices, and branch office locations across a diverse set of carrier services. SD-WAN-enabled routers dynamically route traffic using intelligent path control based on up-to-the-minute application and network conditions for excellent application experiences. SD-WAN provides centralised control over application performance, bandwidth usage, data privacy and availability.

Managed services

Datacentrix' end-to-end managed services offer a unique client experience through a high-touch service management capability. These services encompass monitoring services; service desk; cloud services, cybersecurity, governance risk and compliance (GRC) services, internet and network services, and other technology support services.

Datacentrix' proven capabilities underline its commitment to excellent network stability and uptime. Customers can opt for service level agreements that measure availability, packet loss, jitter and latency against a set of agreed metrics. The company also offers network monitoring, empowering customers with visibility into network performance through client portals.

About Datacentrix

Datacentrix enables digitalisation success. The company's specialist teams leverage the combined power of information and communications technologies to advise, connect, transform, improve and future-proof business, supporting clients throughout their digital journey.

Datacentrix offers expert advisory services and deep technical expertise across a mature offering, providing proven execution capability that is endorsed by the world's foremost technology partners. With a strong African footprint, the company is recognised for its agility, in-depth industry knowledge, ethical practices and strong overall performance.

Empowerment and compliance
Datacentrix is a Level One (AAA) B-BBEE Contributor, with 135 percent procurement recognition.

The company and its subsidiaries hold ISO 27001 – Information Security Management System (ISMS); ISO 9001:2015 – Quality Management System; ISO 14001:2015 – Environmental Management System; and OHSAS 18001:2007 – Occupational Health and Safety Management System certifications.

eNetworks – a Datacentrix company
eNetworks is a wholly owned Datacentrix subsidiary and an operational business unit within the company. The Internet Service Provider (ISP) and network specialist is a holder of ICASA IECNS and IECS licences and enables the design, deployment and management of connectivity services. The company's core competencies are integrated into the Datacentrix service offering and include holistic connectivity services, enterprise voice services, virtual firewall services and cloud services.

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www.datacentrix.co.za